



Speyside Medical Group

GLENLIVET MEDICAL PRACTICE

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THURSDAY 21st November 2019

Following on from the issues earlier this week, our telephone supplier has been working with BT to try and rectify the issues caused when they disconnected the phone line.

I am pleased to say that, after a great deal of discussion, BT sent an engineer in today and it looks like our phones are working again.

We are closed for our normal half day today, but hopefully we are all back to normal now. If there is still an issue if you try and call tomorrow and you need to contact the Practice urgently, please call the Grantown number as they can get a message to Glenlivet. (01479 872484)

If anything changes we will update you again, and thank you for your patience while we were getting this resolved.

Kathy Cockman
Executive Manager